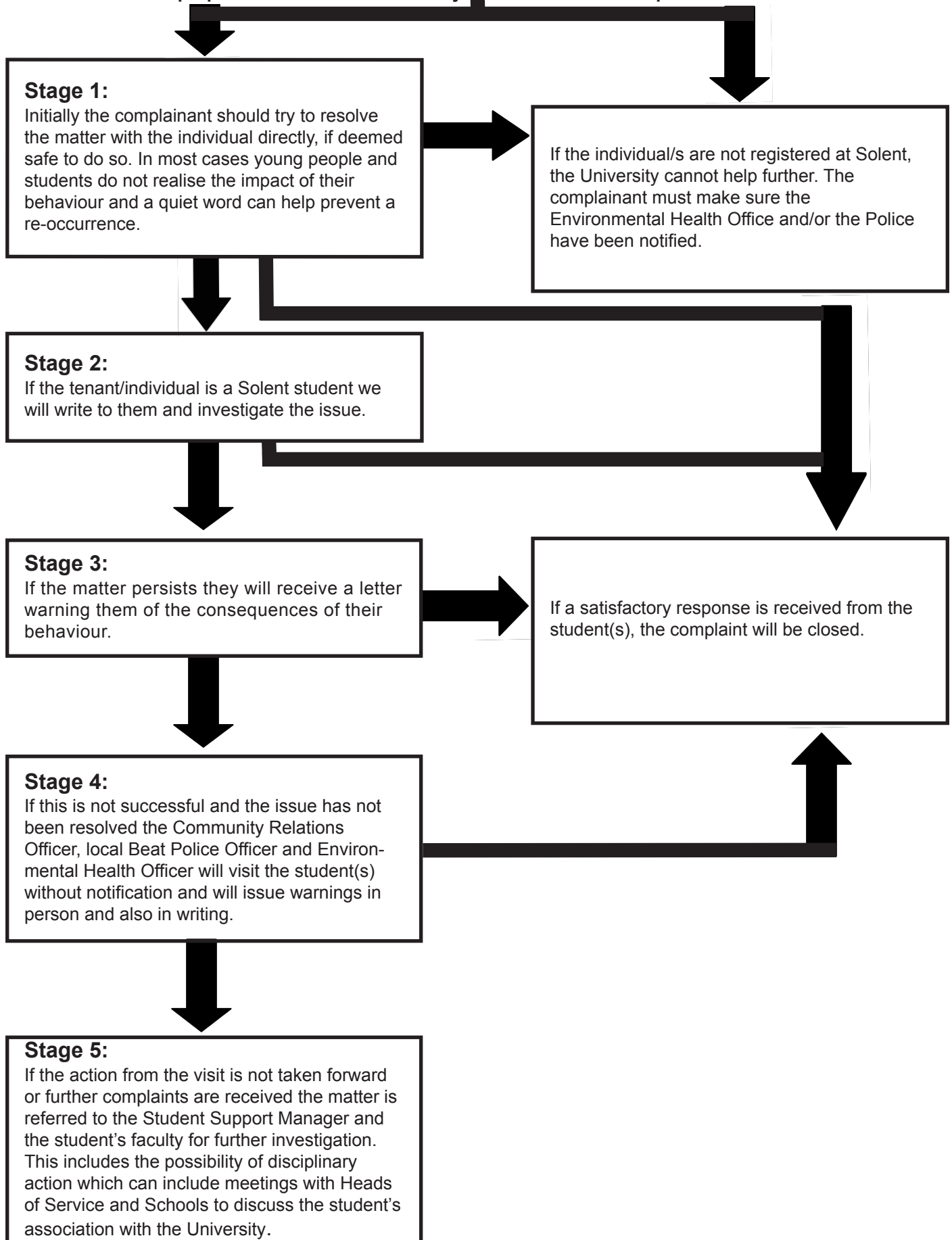


Residents' protocol for complaints

This is the process for dealing with complaints raised by residents who have concerns about students studying at Southampton Solent University. All complaints are logged. First we would check whether the property is occupied by Solent students and if the individual in question is a Solent student.

For Data Protection purposes we cannot release any information to the public about students.



**Contact the Community Relations Officer:
Student.Link@solent.ac.uk or 023 8031 9038**