

US Federal Aid Consumer Information 2019-20

The US government requires institutions which offer federal student loans to disclose the following consumer information. If you require any further information about the content, where to find further information or would like a paper copy, please email the Student Funding Team at student.funding@solent.ac.uk

US Federal Aid

Types of Federal Aid available at Southampton Solent University

Further information available from

Direct loans:

- Subsidized and Unsubsidized (Stafford) www.studentaid.ed.gov/sa/types/loans
- PLUS (parent and graduate) <https://studentaid.ed.gov/sa/types/loans>

Loan terms and conditions

Please refer to your Master Promissory Note (MPN) for the terms and conditions of your loan. https://studentaid.ed.gov/sa/glossary#Master_Promissory_Note

Eligibility criteria

- For general eligibility criteria <https://studentaid.ed.gov/sa/eligibility>
- Subsidized and Unsubsidised loans <https://studentaid.ed.gov/sa/types/loans/subsidized-unsubsidized>
- PLUS (parent and graduate) <https://studentaid.ed.gov/sa/types/loans/plus>

Satisfactory Academic Progress (SAP) at Southampton Solent University

For further information please refer to the "Satisfactory Academic Progress" policy document.

Rights and responsibilities of the student

<https://studentaid.ed.gov/sa/sites/default/files/responsible-borrower.pdf>

US loan process at Southampton Solent University

For further information please see "Guide to US Federal Loans at Solent University"

Cost of attendance, including tuition fees, room and board, transportation, books and other additional costs

For further information please refer to the "Guide to the completing the Cost of Attendance".

Occasionally, there may be additional costs for your course; if so, this will be outlined to you by your Course/School.

Return to Title IV (R2T4) Policy

For further information please see "Return of Title Funds Policy" document

Default Management Plan

Southampton Solent University has adopted the US Education Department's Default Management Plan.

Entrance Counselling

Entrance counselling is required before a Stafford or Graduate PLUS loan can be approved <https://studentloans.gov/myDirectLoan/index.action>

Exit Counselling

Exit counselling should be completed via <https://studentloans.gov/myDirectLoan/counselingInstructions.action?counselingType=exit>

Students must submit proof of completion of exit counselling to the University, when a student falls below 50% on campus, withdraws or graduates. Southampton Solent University asks students to complete exit counselling annually.

Other Types of Aid

Finance information for International undergraduate students

Private Education loan

Southampton Solent University does not endorse any private education loan provider located in the United States who offer loans for study at foreign schools. At the date of publication of this document only one private education provider issues loans to foreign schools, Sallie Mae. Southampton Solent will certify loans from Sallie Mae, but only when a certification request is received from Sallie Mae, and only when a student has submitted a Cost of Attendance calculation to the University which is considered to be an accurate record of the student's cost of attendance.

Preferred lender

Southampton Solent does not endorse, promote or recommend any preferred United States based private education loan provider. At the date of publication of this document only one private education provider issues loans to foreign schools, Sallie Mae; therefore any reference to Sallie Mae on Southampton Solent communications does not represent the existence of a preferred lender; merely that it is a lender. In the event that other companies decide to exploit the market they will be given equal visibility.

Code of conduct for educational loans

All Southampton Solent staff with a responsibility for US loans are prohibited from:

- Revenue-sharing arrangements with any lender
- Receiving gifts from a lender, a guarantor, or a loan services
- Contracting arrangement providing financial benefit from any lender or affiliate of a lender
- Directing borrowers to particular lenders, or refusing or delaying loan certifications
- Offers of funds for private loans
- Call centre or financial aid office staffing assistance
- Advisory board compensation

Southampton Solent university staff with a responsibility for US loans are informed annually of the code.

Who to contact for information regarding Federal Aid

Student Funding Team, Student 1st Support (RM011) student.funding@solent.ac.uk
Tel: +44 (0)2382015200

Complaints regarding Federal Aid

Should you have a complaint about the processing of your US Federal loan, you have the right to file a complaint with the US Department of Education. However, please do contact us first, at Student Funding, so that we can attempt to resolve the problem.

Academic programme and general institutional information

General institutional information

www.solent.ac.uk

Data Protection Information

[http://portal.solent.ac.uk/support/working-here/general-data-protection-regulation-\(gdpr\)/general-data-protection-regulation-\(gdpr\)-at-solent.aspx](http://portal.solent.ac.uk/support/working-here/general-data-protection-regulation-(gdpr)/general-data-protection-regulation-(gdpr)-at-solent.aspx)

Accreditation, approval, licensure

<http://www.hefce.ac.uk/reg/register/search/Provider/10006022>

<http://www.legislation.gov.uk/ukxi/2013/2992/made>

[http://portal.solent.ac.uk/support/working-here/general-data-protection-regulation-\(gdpr\)/general-data-protection-regulation-\(gdpr\)-at-solent.aspx](http://portal.solent.ac.uk/support/working-here/general-data-protection-regulation-(gdpr)/general-data-protection-regulation-(gdpr)-at-solent.aspx)

<http://www.solent.ac.uk/about/governance/principal-officers/principal-officers.aspx>

Academic programmes

For information on the current degree programmes available at Southampton Solent University

International Academic Merit Scholarships

<http://www.solent.ac.uk/home.aspx>

<https://www.solent.ac.uk/finance/grants-bursaries-scholarships/scholarships>

Sports Scholarships

<https://www.solent.ac.uk/finance/grants-bursaries-scholarships/scholarships>

Schools and teaching staff

<http://www.solent.ac.uk/home.aspx>

Library information

<http://www.solent.ac.uk/studying/learning-resources/mountbatten-library.aspx>

Credit transfer and APEL

<http://www.solent.ac.uk/internationals/studying-abroad/incoming-students/unit-choices-and-learning-agreement.aspx>

Study Skills

<http://www.solent.ac.uk/studying/student-support/study-skills/study-skills-support.aspx>

Study abroad and exchanges	http://www.solent.ac.uk/internationals/studying-abroad/incoming-students/study-abroad-programme/study-abroad-programme.aspx
Student conduct and complaints	http://portal.solent.ac.uk/support/official-documents/information-for-students/complaints-conduct/student-conduct-complaints-and-appeals.aspx
Careers and employment	http://portal.solent.ac.uk/careers/careers.aspx
IT facilities	http://portal.solent.ac.uk/it-and-media/it-and-media.aspx
Privacy of student records	<p>Your rights under the Data Protection Act are on the University's Data Protection pages. This includes how to make a data access request.</p> <p>http://www.solent.ac.uk/disclaimer/privacy-policy.aspx</p>
NSLDS	<p>If you take out a US federal loan, Southampton Solent University will submit the details of your loan to NSLDS https://www.nslsds.ed.gov/ and this data will be accessible to those determined to be authorised users of the Data System, including guaranty agencies, lenders and schools.</p>
University Withdrawal (Debtor) policy	<p>http://portal.solent.ac.uk/support/finance/student-fees-and-finance/late-payments.aspx</p> <p>And</p> <p>http://portal.solent.ac.uk/support/official-documents/information-for-students/student-documents/student-documents.aspx</p>
University Refund policy	http://www.solent.ac.uk/studying/fees/tuition-fees/what-to-pay.aspx
University Attendance Policy	

<http://portal.solent.ac.uk/support/timetabling-and-rooming/attendance-monitoring/student-attendance-statement.aspx>

Gainful Employment

Under clarification of the Gainful Employment Regulations page 34389 of 13 June 2011, for implementation 1st July 2011:

The Program Integrity Issues final regulations (75 FR 66832)-- Clarified that only certificate or credentialed non-degree programs of at least one academic year that are offered by a public or non-profit institution of higher education are Gainful Employment programs.

Southampton Solent University does not offer US Federal Aid loans for non-degree Gainful Employment programmes.

Student outcomes

University retention, completion, graduation and employment statistics

Please see our HESA retention and completion statistics at the Higher Education Statistics Agency
<https://www.hesa.ac.uk/>

Health and Safety

Induction information

<http://portal.solent.ac.uk/hellouni/hellouni.aspx>

Services for students with disabilities

<http://www.solent.ac.uk/studying/student-support/disability-support/disability-support.aspx>

Vaccination Policy

All first year students are now advised to have the [Men ACWY vaccine](#) prior to their arrival at Southampton Solent University to protect you against four strains of meningitis and septicaemia.

<http://portal.solent.ac.uk/support/health-wellbeing/health-advice/meningitis.aspx>

Drug and alcohol abuse

The US department of Education provides information on the penalties associated with drug related offences under the US Higher Education Act.

Should you lose your eligibility for your US student loan as a result of penalties, we provide you with a written notice which notifies you of the loss of your eligibility and advises you of the ways in which to regain eligibility.

The policies and penalties associated with drug and alcohol related offences are outlined in the Student Handbook and policy documents

<http://portal.solent.ac.uk/documents/academic-services/policies-procedures-guidelines/students-staff/consumption-of-alcohol-on-university-premises.pdf?t=1489215998217>

<http://portal.solent.ac.uk/support/official-documents/information-for-students/student-documents/student-documents.aspx>

Federal Aid eligibility with regards to drug convictions

<https://studentaid.ed.gov/sa/eligibility/criminal-convictions>

Criminal Convictions

<http://portal.solent.ac.uk/portal-apps/registration/criminal-convictions.aspx>

<http://portal.solent.ac.uk/support/official-documents/information-for-students/student-handbook/student-handbook.aspx>

