Authentic and Meaningful Participation in Heritage or Related Activities



Checklist for Project Providers

Stakeholder Research Funded by:



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PROJECT PREPARATION: 1. Aims and Benefits

What should AMPHORA projects aim to do? It is essential that projects:

Improve Wellbeing by:	\checkmark	Notes on delivery:
Educating participants and enhancing their skills via formal and informal learning, inspiring future research and new projects, and enhancing skills leading to further education and employment opportunities.	\bigcirc	
Creating a purpose and focus by engaging participants in meaningful activities with clearly defined goals and outcomes.	\bigcirc	
Promoting diversity and inclusion by enhancing access to heritage, creating a sense of community, and by raising awareness of mental health.	\bigcirc	
Empowering participants by ensuring participants' views are valued and respected, boosting their self-esteem and confidence, and creating a sense of belonging.	\bigcirc	
Creating a safe environmentfor participants to carry out activities.	\bigcirc	
Encouraging social skills and connectedness, and promoting teamwork.	\bigcirc	
Generating further support by signposting to further support and promoting social prescribing as an enabling mechanism.	\bigcirc	
Enhance Heritage by:		
Widening perspectives by engaging with a wide range of participants.	\bigcirc	
Offering a new dimension to heritage through the contribution of stories and experiences of those taking part.	\bigcirc	

PROJECT PREPARATION: 2. Group Composition

What types of groups should take part? This is flexible, but organisations **must ensure** that composition of the group is:

	\checkmark	Notes on delivery:
Determined by the aims and objectives of the project organisers. For example, supporting participants with a specific mental health issue or those with shared experiences.	\bigcirc	
Connected to the resources available to the project. For example, a heritage project that seeks to engage people with complex mental health issues would require more resources to run safely.	\bigcirc	

PROJECT PREPARATION: 3. Initial Contact and Joining a Project.

How can we tell people about the project and support them in joining us? It is essential that you:

Provide information:	\checkmark	Notes on delivery:
Ensure that signing up to the project is clear and straightforward.	\bigcirc	
Offer participants an orientation pack, containing detailed information on the project and what it will involve.	\bigcirc	
Plan Initial Contact:		
Allow a trusted contact, a peer or former participant to accompany the person to the project's first session.	\bigcirc	
Collaborate:		
Collaborate with other professionals/ organisations to co-create wellbeing plans for each participant.	\bigcirc	
Collaborate with other professionals/ organisations to ensure highly trained staff are present if a participant needs them.	\bigcirc	
Collaborate with other professionals/ organisations to offer access to external mental health support if a participant needs it.	\bigcirc	
Prior to the activity taking place, collaborate with other organisations and professionals to arrange conversations or assessments with potential participants to:		
Identify their needs or potential triggers and jointly create strategies to cope with these.	\bigcirc	
Identify individual goals and co-create plans to support these.	\bigcirc	
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PROJECT PREPARATION: 3. Initial Contact and Joining a Project.

How can we tell people about the project and support them in joining us?

continued from previous page	\checkmark	Notes on delivery:
It is also recommended that projects:		
Collaborate with other professionals and organisations, for example mental health professionals, volunteer organisations and social prescribers, to generate greater awareness among potential participants or actively refer individuals to the project.	\bigcirc	
Consider offering taster sessions or open days to help potential participants to overcome anxieties or other barriers to full participation.	\bigcirc	

PROJECT DELIVERY: 4. Working in Partnership

Why should we work in partnership? You should consider partnerships with organisations, professionals, and those with lived experience to deliver the best project you can.

It is essential that:	\checkmark	Notes on delivery:
Projects include support/mentoring from mental health and heritage professionals.	\bigcirc	
All individuals facilitating or offering support are vetted for their suitability and their roles are clearly defined.	\bigcirc	
Projects are co-created with people with lived experience of mental health issues.	\bigcirc	
Enhanced Link Working:		
Organisations/projects can use partners to signpost to projects through varied methods such as:	\bigcirc	
Health care networks. Charity and community groups. Social prescribing. Cultural and heritage groups. Online media. Word of mouth. Personal testimonials.		
To avoid excluding those unaffiliated with organisations or without digital access consider using:	\bigcirc	
Local press. Leaflets. Events and fairs.		

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PROJECT DELIVERY: 4. Working in Partnership

Why should we work in partnership? You should consider partnerships with organisations, professionals, and those with lived experience to deliver the best project you can.

continued from previous page	\bigcirc	Notes on delivery:
It is recommended that:		
Organisations could also benefit from partnering with other organisations and/or individuals to organise and carry out projects.	\bigcirc	
Organisations could also benefit from support offered by peers, volunteers, and carers.	\bigcirc	
An organisation lacking in resources and knowledge could benefit from first engaging with smaller projects and then build the scale of projects based on experience.	\bigcirc	

PROJECT DELIVERY: 5. Safeguarding Responsibilities

How can we run a project that protects participants and heritage? To safeguard your participants and the heritage you are working with you **must ensure that:**

	\bigcirc	Notes on delivery:
Heritage sites have policies and procedures in place to protect the safety of its audiences, participants, collections and heritage assets before the activity takes place.	\bigcirc	
Training should be provided for any activity that requires it.	\bigcirc	
Staff are appropriately prepared prior to the activity and debriefed following its completion.	\bigcirc	
Enough staff are in place to run the activity.	\bigcirc	
Ongoing support is offered to staff/volunteers involved in programme delivery.	\bigcirc	
There are reflective opportunities for staff and volunteers to talk about what went well/ not well.	\bigcirc	
Health and safety equipment appropriate to the activity is in place.	\bigcirc	
Quality control standards are in place for activities that require it.	\bigcirc	
It is essential that activities that will irreversibly impact the historic environment or damage objects and buildings (archaeological excavations, restoration activities) are appropriately supervised so that projects comply with the standards of the relevant professional body while also delivering benefits to participants.	. ()	

PROJECT DELIVERY: 6. Enabling Participation

How can we run a project that supports participation? It is essential that you:

	\bigcirc	Notes on delivery:
Recognise you have a duty to help a person seek appropriate support or report the information to relevant authorities if someone discloses a risk of harm to themselves or others.	\bigcirc	
Ensure a code of conduct is signed by all taking part.	\bigcirc	
Practical steps to support participants should include:		
Arranging shared mealtimes or snack times to encourage conversation and social bonding.	\bigcirc	
Providing practical support to participants such as food, transport and/or accommodation if the activity is taking place away from home.	\bigcirc	
Allowing flexibility for participants that have family or work commitments.	\bigcirc	
Organisations should consider emotional/psychological factors for enabling participation by ensuring:		
All participants derive some benefit from the activities.	\bigcirc	
Reports of inappropriate or discriminating behaviour are recorded and investigated.	\bigcirc	
For residential projects a responsible person should be available at all times to provide immediate assistance or support to individuals should the need arise.	\bigcirc	
"Safe spaces" are provided if people need them.	\bigcirc	

PROJECT DELIVERY: 6. Enabling Participation

How can we run a project that supports participation? It is essential that you:

continued from previous page	\checkmark	Notes on delivery:
There is flexibility when someone is unwell and cannot participate.	\bigcirc	
A range of activities that are interesting and at varying levels is provided.		
The wellbeing of participants is monitored throughout their involvement.	\bigcirc	
Carers that participants would like to accompany them are allowed to do so.	\bigcirc	
Efforts should be made to avoid participants developing dependency on support staff or the project.	\bigcirc	

PROJECT DELIVERY: 7. Staff Expertise and Training

What expertise and training should our staff and volunteers have? It is essential that you:

	\bigcirc	Notes on delivery:
Have at least one mental health first aider on site, with more for larger groups.	\bigcirc	
Ensure that training is provided by a trained instructor or a reputable provider.	\bigcirc	
Offer Mental Health Awareness training to all staff/volunteers that are supporting the project.	\bigcirc	
Offer Equality and Diversity training to all staff/volunteers that are supporting the project.	\bigcirc	
Offer General Data Protection Regulation training to all staff/volunteers that are supporting the project and have not already received GDPR training.	\bigcirc	
Offer Mental Health First Aid training to some of the staff/volunteers that are supporting the project.	\bigcirc	
Offer Safeguarding of Vulnerable Adults training to some of the staff/volunteers that are supporting the project.	\bigcirc	
It is recommended that:		
Staff and volunteers could also benefit from training in Coaching Skills and Transformative Skills.	\bigcirc	

PROJECT DELIVERY: 8. Model of Delivery

What sort of project should we run? The type of activities you offer will depend on the available expertise and resources. But it is **essential** that all projects:

	\checkmark	Notes on delivery:
Have some structure to their delivery based on its objectives and on the capabilities of those organising it .	\bigcirc	
Allow flexibility to accommodate emerging interests and individual needs.	\bigcirc	

PROJECT FOLLOW UP: 9. Expectations for Evaluation

How should we evaluate the project?

	\bigcirc	Notes on delivery:
Evaluation of AMPHORA projects is essential to understand if and how the project has supported mental health and wellbeing.	\bigcirc	
Organisations should measure wellbeing by a method that is agreed by the participant.	\bigcirc	
The following methods could be used for evaluation:	\bigcirc	
Feedback from staff/volunteers.		
Audience surveys.		
Organisation data.		
Feedback from participants.		
A previously agreed upon, validated psychological measure/scale.		
Financial information to evaluate the sustainability of the project, assess positive economic impact derived from the project and/or to assess whether new audiences for the heritage site were created because of the project.		

PROJECT FOLLOW UP: 10. Post Project Support

How can we support people after the project? It is essential that participants are supported at the end of a project and you should do this by:

	\bigcirc	Notes on delivery:
Signposting to further support for participants that need it.	\bigcirc	
Informing participants if there are any possibilities to take part in future projects.	\bigcirc	
Encouraging post project contact with other participants.	\bigcirc	
Offering some post project contact with participants to check on their wellbeing.	\bigcirc	
Encouraging independent participation within heritage or progression to a new role within the project for those that are interested in further involvement.	\bigcirc	
It is recommended that:		
Heritage organisations may also wish to consider the value of providing guidance on career goals and progression to participants who wish to be involved in future projects or seek employment or education opportunities.	\bigcirc	









