

**SOLENT**  
UNIVERSITY  

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SOUTHAMPTON

# STEP INTO SUCCESS

Play, Pause Participate

Frequently Asked Questions



## Play - Pause - Participate

Drawing on the successes and strengths of our in school and on campus delivered workshops, Solent University's Step Into Success team have developed a series of activities that can now be delivered remotely.

During these tumultuous times that we are all facing Solent recognise that the achievement of the Gatsby benchmarks for our partner schools may be challenging. Our suite of 1-hour activities have been developed to support your school to enable your learners to have the knowledge and understanding needed to make informed decisions about their future.

Hopefully the information in these pages will answer some of the more common questions you may have but if not please feel free to contact us with any queries by emailing us at [stepintosuccess@solent.ac.uk](mailto:stepintosuccess@solent.ac.uk).

## Frequently Asked Questions

### What is being done to safeguard the pupils and those involved?

Solent will work with the school to ensure that the schools and university's safeguarding procedures are followed with our risk assessment available. Teachers should always be in the classroom and are able to view pre-recorded content prior. Should a school wish for a live introduction and plenary then we will use a secure platform where the practitioner can be seen by the learners and teachers, but not the other way. The school will have the choice as to whether they wish for a live audio Q&A to take place or if they wish to just use a chat function controlled totally by the teacher. The WP practitioner may broadcast from a home office, if this is the case suitable backgrounds will be used so this cannot be viewed by the learners.

### What if there is a poor internet connection or technology issues?

If you are concerned about a poor connection, we would suggest that you opt for the pre-recorded option where you will receive a video file. On the day if you cannot connect to the live link the video content will still work. Prior to the workshop we will also provide clear instructions to support you and we would recommend checking that the file opens for you prior to the lesson.

### Can you deliver the activity to multiple groups?

Yes, however if you would like the delivery to take place for multiple groups during the same lesson period and not consecutively, we suggest you opt for the pre-recorded option. Please discuss this with us when booking the activity.

### Can you deliver other activities?

Yes, please see out activity offer for full details of what is available. Where possible we will offer activities physically in person so please discuss this with us when booking. Streamed assemblies (usually 20 minutes) are possible, however in this instance we prefer to provide bespoke pre-recorded content only. We currently plan to offer physical visits (Spring and Summer) with details TBC, if these cannot be physical, we will offer content online in a workshop format. Please also discuss with us your requirements for parent/carer talks (usually 45 minutes). The table below illustrates how activities can be offered:

Learners/Participants	Off-Campus Activities	On-Campus Activities
If learners/participants are at school/college	<ul style="list-style-type: none"> <li>Physical (safety permitting)</li> <li>Virtual – Pre-recorded</li> <li>Virtual – Pre-recorded/Live</li> </ul>	<ul style="list-style-type: none"> <li>Virtual – Pre-recorded</li> <li>Virtual – Pre-recorded/Live</li> </ul>
If learners/participants are at home	<ul style="list-style-type: none"> <li>Virtual – Pre-recorded</li> </ul>	<ul style="list-style-type: none"> <li>Virtual – Pre-recorded</li> </ul>

### What if learners are not in school/college?

If your learners are working off-site, we can also provide them with access to our content, in this instance all activities will be pre-recorded. To access this, we will ask learners to complete a registration document before they can access the resources hosted on our website. So that you

can monitor this will show the names of the learners who have registered. We will not be able to provide worksheets; however, we will make this available for download.

### Will the activities be engaging?

Yes, as always, we will aim for the activities to be as interactive and engaging as possible. Physical face to face delivery is always our preferred option, however our online content will still be relevant to the learners and will be delivered by experienced WP practitioners.

### How do I get hold resources and instructions?

We will post the worksheets and instructions (also by email) to you prior to the activity, we will provide plenty of time and we will also make these available for download. Files and links will be emailed prior. Where required we are also able to provide additional resources such as prospectuses and are new higher education guides.

### I'm having trouble, can you help?

Yes, the process will run smoothly with step by step instructions provided well in advance. We are happy to support you with this and test the live link if required.

### When will things be back to normal?

Like you, we are following government guidance and best practice. We hope to be back to normal as soon as possible and delivering by our preferred method (physically). Through the whole of the year we will however still be able to deliver online content

### What other things are available to support us?

As always, we are open to ideas. We already have available some resources online which are accessible to learners, this includes workshops, a campus tour and chat to your students' functions, please ask if you haven't already seen this. We are continually developing resources aimed for a more flexible delivery model. One of our newest resources is our XLR8 to Success programme which covers mental health, wellbeing, diet, nutrition and physical activity.